

If you can't find what you are looking for, call the **Waisman Resource Center** at 1-800-532-3321

www.waisman.wisc.edu/cshcn/

Waisman Resource Center is home to the Southern Regional Center for CYSHCN, one of five Wisconsin Regional Centers for Children and Youth with Special Health Care Needs that are a part of a statewide network providing free and confidential information and assistance to parents of children and youth with special health care needs and the professionals who work with them. Wisconsin Regional Centers are dedicated to meeting families' needs through information, referral and follow-up, parent-to-parent support and service coordination, through local Public Health Departments and other community agencies.



Welcome To Richland County

Please use this map as a guide on the road to finding services for your Child/Youth with Special Health Care Needs, age birth to 21.

2014-2015 Resource Roadmap

Southern Regional Center for Children and Youth with Special Health Care Needs (CYSHCN)



Comprehensive Community Services (CCS) and Coordinated Services Teams (CST):

Richland County Health and Human Services has two programs. The CCS program is a psychosocial rehabilitation program through Medicaid that offers intensive service facilitation and funding for a wide variety of services for children and adults with mental health or alcohol and other drug abuse issues.

The CST program is a new approach to working with families. This program stresses collaboration between providers, is strength based and family centered. For more information on any of these programs call 647-8821.

Child Protection Services and Juvenile Justice Programs:

These programs are part of the Department of Health and Human Services. This unit investigates reports of child abuse and neglect, links families with parent education programs, and other services, develops and monitors the foster home program, provides access to independent livings skills training, and enforces family and youth related court orders.



When You Don't Know Who to Call, Call Us!
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Special Education:

Special Education is a set of school programs that have been developed to meet the educational needs of children with learning or emotional disabilities. Usually the school will determine if a child needs special education during the Individualized Education Program (IEP) process. Each school district will have a designated Special Education contact person. Contact your district with questions.



SWCAP Head Start and Early Head Start:

Head Start and Early Head Start are free child development programs for children birth to age 5 and their families. Head Start/Early Head Start provide a variety of education, health and family services to enrolled families such as preschool, play groups and home visits.

Birth to Three Program:

This is a Richland County Health and Human Services program for children who may need extra help with catching up to other children their own age in mobility and speech. Free screenings and evaluations. Parents are part of the team and help decide what their child may need. To refer your child, call 647-8821 and ask for the KIDS Coordinator.

Children's Long-Term Support Programs:

This Richland County Health and Human Services program helps support children with special needs and their families who live in Richland County. Once program requirements are met, funding can help with expenses related to a child's disability in order to help promote and support the best possible outcomes for the child. To refer a child, please call 647-8821 and ask for the KIDS Coordinator.

Economic Support Program:

This unit of the Department of Health and Human Services provides access to financial and medical assistance programs such as Social Security Insurance, Medicaid, Food Share, energy assistance, housing, and more. Many of these programs have eligibility requirements and the Economic Support Unit staff can help families navigate these often complex governmental programs. Please call 1-888-794-5556 for additional information.

24 -Hour Information Hotlines: Wisconsin First Step 1-800-642-7837

www.mch-hotlines.org/firststep.html
A statewide 24-hour information and referral service with trained parents of children with special health care needs and professional counselors who are available to talk over concerns, answer questions and identify resources to meet a caller's needs. Some topic areas include housing, recreational activities, community centers, transportation, domestic violence, energy assistance and support groups.

Public Health Department:

The Richland County Health and Human Services Department of Public Health provides community health services based on health promotion, disease prevention and education. 647-8821

Clinical Services:

The Richland County Health and Human Services offers individual and family counseling, psychological assessment, psychiatry services including medication evaluation, and alcohol and other drug abuse services. To set up an appointment call 647-8821.

Advocacy and Parent Training:

State and local agencies provide information and assistance for families trying to find the best ways to understand, protect and encourage growth in areas of legal, human and service rights of children. These may include legal help, counseling on health benefits, and help with Individualized Education Programs (IEPs). Parent training includes free classes or individual in-home parenting as well as assistance with finding other helpful sources.

Other Community Resources:

Many organizations are geared to a specific special need or are inclusive of all children. For examples see the Community Resources on the back side of this document.

Richland County Health and Human Services:

Richland County Health and Human Services is an umbrella agency that houses many of the Children and Families programs. Each Program is described on this map. Please contact Richland County Health and Human Services at 647-8821 with questions.

Resource Roadmap for Richland County is the product of a collaborative effort between the Southern Regional Center for CYSHCN and the Richland County Health and Human Services KIDS Council. Richland County KIDS Council is an Advisory Committee to the Richland county Health and Human Services Board. Concept originally developed by the FOR U staff at the Chippewa County Health Department.

For additional copies contact the or download the PDF at



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www.waisman.wisc.edu/cshcn/



Local, State & National Information, Referral and Advocacy Resources for Families of Children and Youth with Special Health Care Needs in Southern Wisconsin
 (Note: Phone numbers are in the 608 area code unless noted or are toll-free)

Advocacy

(The) **ARC-Wisconsin Disability Association** - advocacy for persons with cognitive disabilities; support groups, training, information and referral. www.arc-wisconsin.org/.....1-877-272-8400
Family Voices of Wisconsin – nationwide grass roots training, information and advocacy network of families w focus of policy and budget .www.wfv.org/fv/
Independent Living Resources - consumer-driven services to promote full participation in society of persons with disabilities. Services include: health benefits counseling, assistive technology, peer support and advocacy. 647-8053
Medicaid Ombuds Program – problem solving, advocacy for Medicaid-HMO enrollees.....1-800-760-0001
Disability Rights Wisconsin (formerly Wisconsin Coalition for Advocacy) – provides protection and advocacy for persons with disabilities in Wisconsin. www.disabilityrightswi.org/.....1-800-928-8778
Wisconsin Board for People with Developmental Disabilities established to advocate on behalf of individuals with developmental disabilities, foster welcoming and inclusive communities, and improve the disability service system. www.wccd.org/.....266-7826

At-Home Support (Respite, Personal Care, Resources)

Children’s Long-Term Support Programs 647-8821
Family Support Program- Provides information about services and resources, limited funding and linking with other families dhs.wisconsin.gov/bdds/fsp.htm.....647-8821
Home Health United - A licensed home-health agency specializing in services to children and young people with physical disabilities; visiting nurse, supportive care, hospice.....1-800-924-9872
Homeward Bound Inc. - visiting nurse, supportive care services, hospice 647-9880
Lori-Knapp Richland, Inc. – supportive home care, daily living skills training 647-5247
Upland Hills – visiting nurse, supportive care services, hospice..... 930-7210 ext 2510

Benefit/Legal Services

ABC for Health, Inc. - A nonprofit public interest law firm dedicated to ensuring health care access for children with special needs www.safetyweb.org.....1-800-585-4222
ABC Advocacy & Benefits Counseling – nonprofit law firm dedicated to ensuring health care access for Wisconsin families 261-6939
ACCESS – new online tool that helps to determine eligibility for FoodShare, Medicaid, BadgerCare, and other health and nutrition programs www.access.wisconsin.gov.....
Legal Action of Wisconsin - nonprofit agency providing legal representation to low-income people and others. www.legalaction.org/.....1-800-873-0927
Richland County Child Support.....647-8663
Richland County Victim/Witness Assistance Program -647-3493
Social Security Administration – provides information on social security benefits and supplemental security income benefits for children and adults with a disability. www.ssa.gov.....1-800-772-1213

Child Care

Supporting Families Together Association, (formerly CCR&R) - statewide organization of community-based childcare resources and referral agencies including information about inclusive childcare for children with special needs. www.supportingfamilies.together.org/.....1-888-713-5437
Economic Support (Richland County Health and Human Services) – childcare assistance is available to eligible parents to help cover the cost of childcare..647-8821
Respite Care Association of Wisconsin - statewide organization with a mission to promote, support and expand quality respite care resources across the lifespan for families caring for individuals with special needs. www.respitecarewi.org/.....222-2033
Southwestern Wisconsin Child Care Resource & Referral – working with parents, providers, employers and communities on child care issues. Childcare referrals for parents and training available. www.familyconnectionsswwi.org.....1-800-267-1018

Infants and Young Children

Birth-to-3 - service coordination and therapy for children birth to 3 years of age647-8821
WI First Step -Wisconsin’s Early Intervention (IDEA-part C) program for children with special needs under age 3. www.mch-hotlines.org.....1-800-642-7837
SWCAP Head Start - child-development program for preschool children from birth to 5 years.....1-800-494-8899

Education: Adult

Richland County Literacy Council – offers one-on-one tutoring 647-8236
Wisconsin Division of Vocational Rehabilitation (DVR) - state employment training program for individuals with disabilities living in the community. Eligible individuals may receive vocational evaluation and training and job placement assistance. www.dwd.state.wi.us/dvr/.....1-800-442-3477

Education: Partnerships and Support

Cooperative Educational Service Agency (CESA) -assist districts in providing quality educational opportunities for students dpi.wi.gov/cesa.html.....
Cooperative Educational Service Agency (CESA 3) 822-3276
Lutheran Social Services – provides information on parenting, nutrition and budgetingLaCrosse Office.....788-5090
www.lsswis.org.....Madison Office.....277-0610
Post Adoption Resource Center (PARC) – provides books, articles, videos and other resources to adoptive families.....256-2358
SWCAP Head Start & Early Head Start – free comprehensive preschool services to eligible families with children 3-5; Early head Start provides a parent and child development program to eligible pregnant women and families with children ages birth to 31-800-494-8899
Wisconsin Department of Public Instruction (DPI): Special Education Team- information on public education for children with special needs. dpi.state.wi.us/sped/tm-spedtopics.html.....1-800-441-4563
Wisconsin Assistive Technology Initiative (WATI) – volunteer network of assistive technology consultants providing training and support to educational settings. www.wati.org921-1258
Wisconsin Family Assistance Center for Education, Training and Support (FACETS) - free information and assistance to families regarding parent and student rights and opportunities in education. www.wifacets.org/.....1-877-374-4677
Wisconsin Statewide Parent Educator Initiative (WSPEI) - provides experienced parent liaisons to work with families, educators and school districts through the CESA’s to promote positive partnership and free consultation to families of children with special educational needs. www.sped.dpi.wi.gov/sped_parent.....1-877-844-4925

Education: Public School Administrative Offices

When calling the numbers below, ask for special education services office:
 Hillsboro.....489-2224 River Valley588-2551
 Ithaca585-2512 Riverdale739-3832
 Kickapoo627-0121 Weston983-2380
 Richland Center647-6106

Health Coverage

Dental Ombudsmen – assist with problems with dental access including finding a dentist, complaints & grievances.1-800-362-3002
Katie Beckett- a way to obtain Medicaid for children not eligible for other Medicaid programs because of income/assets requirements. dhs.wisconsin.gov/bdds/kbp397-8850
Medicaid (Medical Assistance, M.A., Title 19/ BadgerCare, Katie Beckett, SSI) Hotline – information about recipient eligibility and rights, covered benefits, lists of providers, problems with bills, etc. for state and federally funded affordable health insurance.1-800-362-3002
Medicaid Ombudsmen – assistance with appeals, complaints, billing problems etc, for Medicaid HMO enrollees.....1-800-760-0001
United Cerebral Palsy of Greater Dane County (UCP)273-4434
WI Nutrition Education Program647-6148
WIC Nutrition Program – food and education for pregnant and nursing women; food/ formula for young children; breastfeeding support to eligible families.....1-800-704-8555
Zor Shriners833-6343

Health Resources

Alcoholics Anonymous Crisis Line.....1-800-362-5717
Associated Balance & Hearing Clinic (audiologists) - corrective amplification & related hearing aid; auditory assessment & diagnosis, assessment & rehabilitation of dizziness & balance disorders, assessment & rehabilitation of vestibular system disorders. Comes to Richland Medical Center on Mondays from 9 a.m. to 4 p.m.....1-888-505-4327
Children’s Miracle Network at Gunderson Lutheran – for children ages birth to 18 (or 21 if child has disability and remains in the public school system). Funding for children with medical problem or disability, respite, transportation, van lifts, handicapped accessibility, back-up wheelchairs, special camps, conferences, special medical equipment, safety improvements and equipment. www.gundluth.org/cmm.....775-4424
Community Home Medical Equipment – provides a wide range of home medical equipment as well as installs lifts for homes and vehicles 647-4963
Epilepsy Foundation of South Central Wisconsin – Case management and consultation to people with epilepsy, their families and their communities. All services are free, no income qualifications to apply. www.epilepsyfoundation.org.....833-8888
Foundation of Dentistry for the Handicapped - donated dental services888-338-6852
Medical Transportation Management, Inc. (MTM, Inc.)- for those with Medicaid and BadgerCare Plus.....1-866-907-1493
March of Dimes – Information on preconception, pregnancy, birth defects and a variety of other topics. www.marchofdimes.com.....838-6649
Maternal Child Health Hotline - information and linkages for women before, during and after pregnancy and for all children including those with special health care needs. www.mch-hotlines.org/.....1-800-722-2295
Options In Reproductive Care.....1-800-657-5177
Planned Parenthood1-800-230-PLAN (7526)
Right to Life – options in regards to children with disabilities, supporting life from conception to natural death regardless of disability..... Voice mail 649-5433
Service Access Questions: Ombudsman/Customer Advocate242-6477
SWCAP Women, Infants and Children Nutrition Program (WIC)1-800-704-8555
Wheelchair Recycling Mobility Store- collects, refurbishes and re-distributes used wheelchairs, walkers, canes and other bath or medical equipment243-1785
Wisconsin Council of the Blind & Visually Impaired – provide low vision evaluations, rehabilitation services, legislative advocacy, and free white canes. Variety of aids for those with vision needs available for purchase. www.wcblind.org.....1-800-783-5213
Wisconsin Department of Health Services – Office for the Deaf & Hard of Hearing (ODHH)) - program/resource for people with hearing loss and their families. TTY-Amplified telephone distribution. Equipment demonstration and loan network list dhs.wisconsin.gov/sensory/.....243-5732 (TTY) 243-5733
WI Region Narcotics Anonymous- information on local support groups1-800-240-0276

Information and Referral

Alliant Utilities - provide budget counseling and information on energy programs to Alliant customers.....1-800-862-6222
Energy Assistance Program (Richland County Health and Health Human Services) – fuel assistance, emergency fuel assistance, furnace repair/replacement647-8821
First Step - 24-hour information & referral service1-800-642-7837
Help Hotline 2-1-1 - United Way’s 24-hour information & referral service.....2-1-1
Richland County Job Center647-8821 press 2
Wisconsin Regional Centers for Children and Youth with Special Health Care Needs (CYSHCN) - a network of information and assistance services so all families of children /youth with disabilities or special health care needs and providers have access to accurate information: www.dhs.wisconsin.gov/health/children/resourcecenters1-800-532-3321
WE Energies – offer low-income budgeting assistance programs, weatherization, and furnace replacement to its customers1-800-242-9137
Weatherization Program – applications can be obtained from SWCAP1-888-777-5696
Wisconsin First STEP – clearing house of information for families with children who have special needs and directory of specific disability related organizations. www.mch-hotlines.org/firststep.html.....1-800-642-7837
Wisconsin Assistive Technology Initiative (WATI) – volunteer network of assistive technology (AT) consultants providing training and support within Wisconsin educational settingswww.wati.org/
Wisconsin Family Ties – network of Family Advocates who provide support groups, peer-mentoring, training, advocacy, information and referral for families that include children and youth with mental, emotional, behavioral or substance abuse disorders www.wifamilyties.org/.....1-800-422-7145
WisTECH - provides information on selecting, funding, installing and using assistive technology. dhs.wisconsin.gov/disabilities/wistech/267-9091/ (TTY) 267-9880

Parent Support Groups

ANGEL – A Helping Hand - provides support, education & resources to people working or living with an Autism Spectrum Disorder.1-857-228-8476
Brewer Library – Parenting Wisely program from the Extension Office can be checked out.....647-6444
Even Start – develop parenting skills, groups for support and friendship, family activities – free365-5897
Homeschool Support Group647-6433
National Alliance for the Mentally Ill (NAMI), Richland County Health & Human Services - support group for any individual, family member, and/or friend who is affected by a mental illness or brain disorder. Education, advocacy and support to community provided. Attendance is confidential1-800-950-NAMI
Parent to Parent of Wisconsin- provides one-to-one connection for parents new to having a child with special needs and looking for resources and information www.p2pwi.org/.....1-888-266-0028
Parents in Partnership leadership training for parents of children, six to fourteen years old, who have special needs1-800-441-4563
U. W. Extension Office – nutrition education, Family Living programs, budgeting assistance, 4H and Youth development647-6148
Wisconsin Christian Home Educators Association.....414-425-6324
Wisconsin Parents Association283-3131

Recreation, Sports and Summer Programs

4-H647-6148
Boy Scouts647-3489
Girl Scouts647-3153
Richland Center Parks & Recreation (coordinates social and recreation programs, as well as other services).....647-8108
Special Olympics, Wisconsin222-1324
Symons Recreation Center647-8522

Stress, Crisis and Mental Health Intervention

Ada James Place – transitional housing647-8775
Catholic Charities (mental health services for uninsured)256-2358
Centro Guadalupe (Catholic-based outreach service)255-8471
Centro Hispano (basic needs, youth programming).....255-3018
Champion Valley Counseling Services – outpatient psychotherapy for individuals (child, adolescent and adult), couples or family. Specializing in adoption issues, foster parenting; farm family issues, special needs children & adults including autism spectrum disorder.489-2719
Child Help – 24 hr listening line for child abuse victims.....1-800-422-4453
Child Protective Services Helpline255-6067
Comprehensive Community Services (CCS), Richland County Health & Human Services (RCHHS), 24-hour emergency: RCHHS.....647-8821
 Northwest Passage (After Hours).....1-888-552-6642

Family & Children’s Center -private, not-for- profit agency that helps children and adults overcome social, emotional or mental challenges to enjoy a greater sense of well being in their families, homes and community. www.fcconline.org.....637-7052
Family Resources - family-based in-home psychotherapy program where services are provided by a treatment team working together with the family emphasizing healthy family relationships. Also specialize in advocacy, coordination of services, and school issues.604-0103 or 604-0132
Health and Human Services647-8821
Pauquette Center.....647-4705
Make-A-Wish Foundation1-800-236-9474
Parent Support Groups – will refer parents to parent support groups or give information on how to start a support group1-920-996-2210
Parent’s Stressline – listening line for parents who are abusing or may abuse their children.....241-2221
Passages (neighborhood intervention program)647-8775
Richland County Miesterial Association (Pastor Bill Busch).....647-4559
Richland County Children & Families Advocacy Council – provides information, workshops, and in-service training regarding child abuse647-8821

Clothing/Household

Family Thrift Shop.....647-6180
Goodwill.....649-9455
Grateful Hearts – Center of Hope Family Crisis Center. Valton Wesleyan Church - clothes, household items, health & beauty products, toys, books983-2424
Loan Closet/Richland County Public Health Department647-8821
St. Vincent de Paul Society739-4222